

## **Rules and general conditions of participation in the prize game**

### **“The Banovička is rewarding”**

Terme Banovci d.o.o. collects personal data (first and last name, e-mail address, street and postal code) for the purpose of running a competition and using it for marketing and promotional purposes. The individual can revoke his consent at the email address info@terme-banovci.si. He/she expresses his/her consent to participate for the specified purpose by filling in the application form and by consenting on the application form in the Term Banovci Club, when providing his/her personal data.

#### **1. Prize game organiser**

The organiser of the prize game “Banovička rewards” (hereinafter referred to as “prize game”) is the company

- Terme Banovci d.o.o., Banovci 1A, Banovci, 9241 Veržej, VAT ID SI9631461 (hereinafter referred to as “Terme Banovci” or “organiser”)

#### **2. Purpose of the prize game**

The purpose of the competition is to promote the Terme Banovci brand, carry out marketing communication and promote other brands of the organizer in the territory of the Republic of Slovenia.

#### **3. Duration of the prize game**

The prize draw takes place in the month of April 2025, from 4.4.2025 to 6.4.2025.

#### **4. Participation in the prize game**

On Sept. 5, 2018, the new General Data Protection Regulation came into force, giving individuals more control over their own personal data. To this end, we inform you about the process of participating in the prize game.

The procedure is as follows. You will be informed of the purpose and scope of the collection of personal data at each prize game. An individual who wishes to participate in the prize game and agrees with the purpose and scope for the collection of personal data, enters his or her personal data in the box on the relevant website, in written documentation, and unambiguously indicates his or her consent to the rules and conditions of participation. In this way, consent to the purpose and extent of the processing of personal data and participation in the prize game is expressed.

The prize draw is open to natural persons residing in the Republic of Slovenia, over the age of 18.

Buying from Terme Banovci is not a condition for cooperation.

Persons who are employed by or do business with the organizers of the prize game and close family members of employees (spouses, non-marital partners, partners of registered same-sex partnerships, children, adoptive parents, and adoptive parents) are not allowed to participate in the prize game. Those mentioned will be excluded from the prize game by the organizer.

#### 5. Cancellation of participation in the prize game

The participant may revoke the participation and consent given at any time during the prize game by sending a cancellation request to the email address [info@terme-banovci.si](mailto:info@terme-banovci.si). In this case, the participant is excluded from further participation in the prize game and the organizer immediately ensures the deletion of his personal data.

#### 6. Course of the prize game

In the prize game, the participant participates in a way that, in accordance with these rules at the Alpe Adria fair, he or she completes the corresponding entry form. He or she enters his or her personal data on the entry form, thereby also obtains his or her Advantage Card. By signing the entry form, he or she consents to the use of personal data for the purpose specified on the entry form.

An individual participant may only participate in the prize game once. Multiple participation will be considered a one-time event. An individual may only be rewarded once during the entire course of the prize game. Completion of the entry is not a requirement to participate in the prize game.

#### 7. Selection of awardees

The Promoter's Commission will draw the winner from among those who participate in the prize draw in accordance with these rules and complete the entry form, who will also be published by name on social media. The Commission, consisting of three members, will conduct the draw of the winners/s at the Promoter's premises. The selection will not be public.

The Minutes of the Laureate will be signed by all members of the Committee and issued in one copy. It will be kept at the Promoter's headquarters for one year from the date of the Minutes.

## 8. Prizes

The organiser will award three prizes in the "Bathing Rewards" competition. The company is awarding 'Weekend Package for Two', 'Romantic Bath' and 'All-Day Family Bath'.

The prize cannot be exchanged for cash or any other prize. The prize is not transferable to third parties.

## 9. Information about the winners

The winners will be published on the social networks of the organizer after the end of the prize game, the winners will be informed by e-mail.

## 10. Acceptance of prizes

The Promoter will notify the winners of the receipt of the prize by sending an email to the address provided by the winners in the form/form which is also a condition of participation. At the same time, the winners will be published on the social networks of the Promoter with their first and last names. For the purposes of publication, the winner expressly authorises the publication of their first and last names on the Promoter's social networks.

The Promoter will send the prize package to the address indicated by the individual when submitting the personal data. Upon individual agreement with the winner, personal collection at the agreed place is also possible. The Promoter does not assume any additional costs that would be incurred in accepting the prize. The winner will return the prize by post or physically deliver it to the winner within one week of receipt of all the data specified in the second paragraph of this article.

## 11. Taxation of prizes

Prizes in the prize draw are subject to taxation, except for the practical prize. The Promoter will charge and pay a personal income tax advance on the prize in accordance with the applicable regulations. The prize draw shall be subject to taxation in accordance with the Income Tax Act. The Prize draw will be subject to taxation by the Promoter of the prize draw in accordance with the valid regulations. Any other tax liability will be charged to the winners. Submission of a tax number certificate is a condition for the delivery of the prizes.

## 12. Protection of personal data

The organizer is solely responsible for the content of the prize game. All questions related to the prize game can be addressed to [info@terme-banovci.si](mailto:info@terme-banovci.si).

By participating in the contest, the organizer as the administrator of the database of personal data, by participating in the contest allow the organizer to collect and process their personal data for the following purposes:

- execution of the prize game in accordance with these general conditions;
- informing the winners in accordance with these conditions;
- publication of the winners in accordance with these general conditions;
- the awarding of prizes;
- marketing and promotions.

The Controller will protect the acquired data in accordance with the applicable legislation in the field of personal data protection and in accordance with its internal acts adopted on the basis of the law. In no case will the Controller transmit or disclose the acquired data to third parties.

The participant has the right to request rectification, erasure of personal data or restriction of processing. The participant can object to the processing of personal data, and he is also granted the right to data portability. With regard to the processing of his personal data, the participant has the right of lodging a complaint with the supervisory authority if there is a suspicion of violation of the rights of the participant or a suspected violation of the provisions of the EU General Data Protection Regulation and the Personal Data Protection Act.

In case of questions about the processing of personal data, the participant can contact the authorized person for personal data protection of the controller at the email address [info@terme-banovci.si](mailto:info@terme-banovci.si).

### 13. Responsibility

Entrants take part in the prize game at their own risk. The Promoter and the persons taking part in the running of the prize game shall not be liable for any damage arising from the prize. Promoter accepts no responsibility for any unintended consequences that entrants and/or third parties may suffer as a result of participating in the prize game, or as a result of the use of the prize game. Nor shall the Promoter be liable if the server is unavailable, unless this can be attributed to grossly negligent or intentional acts for which the Promoter is responsible. In addition, the Promoter shall not be responsible for any technical faults and disruptions beyond its control (e.g. network and power outages).

In the exceptional case of early termination of the prize game for reasons beyond its control (e.g. force majeure), the Organizer reserves the right not to award prizes among those who participated in the prize game until the moment of termination, or to award the prize game without

#### 14. Exclusion from the prize game

In case of violation of the above rules of the prize game, the organizer reserves the right to exclude violators from the prize game without prior warning.

Also excluded will be persons who use illegal tools (e.g. hackertools, viruses, Trojans, etc.) when participating in the Prize Game, or otherwise try to gain advantage through manipulation (e.g., one physical person with multiple profiles on a social network). Also persons who participate on behalf of third parties (with or without their knowledge) will be excluded from the Prize Game. Participation through prize game groups, automated services and professional services with prize games is also considered a violation.

In the event of exclusion from the prize draw, the prizes may be forfeited or the winner may be required to return any prizes already handed over. If the subsequently excluded winner no longer has possession of the prize, the Organiser reserves the right to claim from the winner a sum of money equal to the value of the prize received.

#### 15. Dispute resolution

All complaints relating to the prize draw shall be resolved by the Promoter. The Promoter undertakes to resolve justified complaints as soon as possible and to inform the complainant accordingly. Any disputes relating to this prize draw which cannot be resolved amicably shall be subject to the jurisdiction of the courts in Gornji Radgona.

#### 16. Final provisions

By agreeing to participate in the prize draw, participants accept all the above rules and the general terms and conditions of the prize draw, which are published on the organiser's website. The rules come into force on the day of the start of the prize draw. The Organiser reserves the right to amend or modify the rules and general terms and conditions and undertakes to communicate any amendments or modifications by e-mail and on the social media channels of Terme Banovci.

Banovci, 5th April 2025